

Whitehouse & Partners Dental Surgery

PATIENT NOTICE

Protocol for treating patients with cold sores.

Due to the very nature of cold sores, our Hygienists and Dentists have to follow strict infection Control Guidelines to prevent the spread of a very contagious condition, which can put both the patient and staff at risk of cross infection.

The virus can spread to other areas either by direct contact or through water droplets produced by our equipment, and this can cause significant problems to both patient, dentist and nurse.

The virus could easily spread to areas of the face, including the eyes. This will cause new lesions or infection in the eyes, which can cause serious complications and lead to loss of sight.

If your appointment is for anything other than an emergency, we will need to re-schedule the appointment for another time when your cold sore has completely healed.

We apologise for any inconvenience this may cause and please be patient with us as we only have your health and the health of our team in mind.

All staff follow all infection Control policies and protocols and are therefore covered against the spread of any infection and take precautions to prevent the spread of any infection to all patients.

This protocol is in place to minimise unnecessary risk.